Merchandising





MERCHANDISING

Merchandising youth apprentices sell merchandise to consumers. In addition, they work with merchandising displays and maintain product inventory.

Length of Apprenticeship: One year

OCCUPATIONAL COMPETENCIES

Youth apprentices must complete a **total of 12** competencies. **Eleven** must be from the list below. If necessary, employers can substitute **1** competency with another occupationally appropriate skill. That skill should be added to the competency list for assessment.

Competencies

- 1. Provide quality customer service
- 2. Communicate the company's unique brand
- 3. Follow company pricing strategies and policies
- 4. Use order-fulfillment processes
- 5. Determine customer needs
- 6. Communicate product information to customers
- 7. Contribute to merchandising plans
- 8. Employ visual merchandising techniques
- 9. Maintain product inventory
- 10. Process sales transactions
- 11. Process incoming inventory
- 12. Fulfill e-commerce orders

POST-SECONDARY PATHWAY OPPORTUNITIES

There are several post-secondary pathway opportunities in this area. The following is a partial list.

- Digital Marketing
- Marketing/Sales